



- Will call pick-up available at our warehouses in Georgia & Alabama
- Same day delivery available in metro Atlanta & Central Alabama
- Same day shipping on most orders
- 2-day standard ground shipping to the Eastern US

**Norcross Branch**

DCO Distribution, Inc.  
 5965 Peachtree Corners E  
 Suite A2  
 Norcross, GA 30071  
 Tel: 678-990-7963  
 Toll Free: 877-510-9961  
 Fax: 678-990-7964

**Montgomery Branch**

DCO Distribution, Inc.  
 745 N. Eastern Blvd  
 Suite A  
 Montgomery, AL 36117  
 Tel: 334-481-0024  
 Toll Free: 877-581-0024  
 Fax: 334-481-0029

[sales@dcodistribution.com](mailto:sales@dcodistribution.com)

[www.dcodistribution.com](http://www.dcodistribution.com)

## DCO Distribution Company Values

- **ACCOUNTABILITY** We take responsibility and ownership in every decision we make, from the warehouse to the CEO.
- **ATTITUDE** We show our customers and co-workers that we can affect the business with a positive attitude every day.
- **BALANCE** We believe in work/life balance. We understand that family comes first. Show the same respect and commitment to the company. We all want to be productive and satisfied.
- **CUSTOMER SATISFACTION** Customers are why we are in business – all customers are important. Ours is a relationship business – treat customers the way you would want to be treated.
- **DEDICATION** Always give 100%. That’s what customers are paying for - and what all co-workers deserve.
- **INTEGRITY** Honor, Trust, Character and Commitment – these are traits that matter. Make them basis for your work life.
- **PERFORMANCE** We will perform how, when, and where the customer requires. We provide customer satisfaction, not just customer service.

### DCO DISTRIBUTION STATEMENT OF COMMITMENT TO CUSTOMER SERVICE EXCELLENCE

DCO Distribution is committed to excellence in serving our customers. Our clients range from small installation contractors to government entities to Fortune 1000 companies - our goal is to be our customer’s one source for their communications products needs.

We are dedicated to completely satisfying our customers with superior and consistent performance, a friendly approach to business, and dependable products delivered as promised. We recognize that the success of DCO Distribution depends upon the satisfaction of our customers, and all DCO Distribution associates are charged with the responsibility of conscientiousness in every aspect of their performance.

All client communications, punctuality, reliability, and quality of work should demonstrate the commitment of each associate to excellence in customer care.